

IHSA GIRLS BASKETBALL STATE FINALS

HOSTED BY ILLINOIS STATE UNIVERSITY

CEFCU ARENA

FAQs



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PARKING

Where is ADA parking?

Illinois State University is committed to its role in the provision of equal opportunity and access in employment and education for persons with disabilities. The university provides reasonable accommodations to otherwise qualified faculty and staff who are disabled or become disabled and need assistance performing the essential functions of their positions.

ADA parking is available in lot F-72 for the 2026 IHSA Girls Basketball State Finals. If this lot is full, drop off is available in the North Circle with overflow parking in M-82.

Where is general fan parking?

On Thursday and Friday, general fan parking is available in lots G-53, G-82, G-73, and G-83. NO TAILGATES are allowed in these lots.

On Saturday, general fan parking is available in lots G-53, G-82, G-73, G-83, U-83, F-43, F-93, G-81, U-91, F/G-64, and University Street Parking Garage. NO TAILGATES are allowed in these lots.

Is there a parking map?

To see the 2026 IHSA Girls Basketball State Finals parking map click [here](#).

ARENA POLICIES

Can I bring my pet?

Animals are not permitted in University owned or leased buildings except for the following exceptions:

- Animals associated with entertainment productions or promotional events are permitted in university-owned or leased buildings only if the animals are under the direct control of their trainer or an individual connected with the event.
- Animals are permitted in university-owned or leased buildings when they are engaged in safety or security work that has been authorized by University officials.
- Service animals are permitted in University owned or leased facilities in accordance with the State of Illinois legislation. Illinois State University uses the definition outlined by the Americans with Disabilities Act which states that service animals include any dog that is individually trained to do work or perform tasks for people with disabilities. The work or task a dog has been trained to provide must be directly related to the person's disability. Examples of such work or tasks include guiding people who are blind, alerting people who are deaf, pulling a wheelchair, alerting and protecting a person who is having a seizure, reminding a person with mental illness to take prescribed medications, calming a person with Post Traumatic Stress Disorder (PTSD) during an anxiety attack, or performing other duties. Animals whose sole function is to provide comfort or emotional support do not qualify as service animals under the ADA.

[Illinois State University Service Animal Policy and Procedures](#)

Is alcohol allowed or sold?

In accordance with IHSA policies, no alcoholic beverages will be permitted to be brought in the arena. No alcoholic beverages will be sold or served.

Any fan who appears intoxicated will not be granted access to CEFCU Arena. In addition, any fan who appears intoxicated or is in possession of alcohol will be escorted out of the stadium. Any outside alcohol discovered within the arena will be confiscated. Illinois State Athletics reserves the right to search any fan for alcoholic beverages.

Is smoking/tobacco use allowed?

The use of tobacco on property controlled by Illinois State University is restricted by the laws of the State of Illinois and the policies of the University. Smoking is prohibited on all campus property, including buildings, grounds, and parking lots. This includes CEFCU Arena and all surrounding parking and tailgate lots. There will be no designated smoking areas at any Illinois State Athletic event. Smokeless cigarettes and E-Cigs are also prohibited.

Photography & Videotaping

Photography is permitted at the IHSA Girls Basketball State Finals. However, all videography requests must be approved by the IHSA.

Can I re-enter the arena with my original ticket?

Patrons are not allowed to leave the arena and re-enter with a previously scanned ticket. Any fan who exits the facility and would like to come back in must purchase another ticket.

Can I get on the court?

Only participants with IHSA or ISU credentials will be granted access to the court. Entering the court without proper credentials is trespassing and will be handled accordingly by ISU PD.

What is the code of conduct for fans at CEFCU Arena?

Proper behavior is expected of all fans in attendance at Illinois State University athletic events. Inconsiderate or illegal behavior will not be tolerated and will be dealt with in a lawful manner and may result in ejection from the arena and/or revocation of ticket privileges. Please be courteous and respectful to fellow fans with your actions and maintain good sportsmanship to all teams and game officials. Individuals who fail to do so, will be dismissed from athletic events.

BAG SEARCH AND PROHIBITED ITEMS

Will my bag be searched?

All bags will be inspected prior to your entry to CEFCU Arena. All items prohibited in CEFCU Arena will be confiscated at this time and not stored for pickup. Please have all bags ready for inspection upon your arrival at the gate to ensure timeliness. See Prohibited Items for all items not allowed in CEFCU Arena.

Diaper bags (with child) and medical bags will be permitted after inspection by security personnel of CEFCU Arena.

Will clear bag policy be enforced?

NO, the clear bag policy will not be enforced for IHSA State Championships. However, all bags will be searched, and no backpacks are allowed.

What items are prohibited in Hancock Stadium?

- Alcohol
- Backpacks (all bags subject to search)
- Non-clear containers (bottles, containers)
- Folding chairs or any type of portable seating
- Food and beverage
- Noisemakers and irritants of any type (laser pointers, horns, whistles, confetti, etc.)
- Pets (with the exception of service animals)
- Strollers
- Weapons of any kind
- Umbrellas

All items carried into the arena are subject to search upon arrival by our event staff. Any items not allowed into the arena will be confiscated and will not be stored for pickup. Personal radios, cameras, and service animals are allowed inside CEFCU Arena. Please be courteous when using a personal radio.

What items are allowed?

- Purses
- Seat Cushions
- Pom Poms
- Medical Bag
- Diaper Bag (with child)

THE FOLLOWING ARE PROHIBITED IN CEFCU ARENA

- ALCOHOL
- BACKPACKS (ALL BAGS SUBJECT TO SEARCH)
- NON-CLEAR CONTAINERS (BOTTLES, CONTAINERS)
- FOLDING CHAIRS OR ANY TYPE OF PORTABLE SEATING
- FOOD & BEVERAGE
- NOISEMAKERS AND IRRITANTS OF ANY TYPE (LASER POINTERS, BELLS, HORNS, WHISTLES, ETC.)
- PETS (WITH THE EXCEPTION OF SERVICE ANIMALS)
- STROLLERS
- WEAPONS OF ANY KIND
- UMBRELLAS

IHSA EVENTS ONLY

TICKET INFORMATION

How do I purchase tickets for the 2026 IHSA Girls Basketball State Finals?

Tickets for the 2026 IHSA Girls Basketball State Finals can be purchased online through <http://GoRedbirds.com>, by calling Illinois State Athletics Ticket Office at 309-438-8000, or at the ticket office on game day.

All ticket holders must abide by Illinois State University policies. **ISU reserves the right to ask any ticket holder to exit the arena if asked to do so by event personnel.** Illinois State Athletics is not responsible for lost or stolen tickets.

How do I purchase tickets for the 2026 IHSA Girls Basketball State Finals online?

To order tickets for the 2026 IHSA Girls Basketball State Finals online, go to <http://GoRedbirds.com>. Select the ticket tab on the home page and choose "Buy Tickets". Under Illinois State Events find IHSA Girls Basketball State Finals. Select "Buy Now" for the session you would like to attend, choose your number of tickets, and checkout. A mobile ticket will be sent to your email.

Online ticket sales are live now. Sessions will go offline at the start time of each session (i.e., Game 1 of Session 1 begins at 9:30am and Game 2 of Session 1 begins at 11:15am, the event will go offline at 9:30am). If a session has gone offline, tickets are still available for purchase at the door. Please confirm the session you are purchasing for is the correct session before completing your purchase.

Can I purchase tickets for the 2026 IHSA Girls Basketball State Finals by calling the Illinois State Athletics Ticket Office?

To order tickets for the 2026 IHSA Girls Basketball State Finals over the phone, call the Illinois State Athletics Ticket Office at 309-438-8000. Illinois State Athletics Ticket Office is open from 9:00 am-5:00 pm Monday-Friday.

Where do I go to purchase tickets for the 2026 IHSA Girls Basketball State Finals in person?

CEFCU Arena game day ticket office locations are at North and East entrances. All offices will open at 9:00 am on Thursday, Friday, and Saturday for the IHSA Girls Basketball State Finals. Walk-up sales will be available.

I was told to pick up my ticket/credential at will call. Where do I go?

All Will-Call tickets and credentials will be available for pickup at the CEFCU Arena North Ticket Office.

FACILITY INFORMATION

Where are the games played?

All IHSA Girls Basketball State Finals games are played at [CEFCU Arena](#).

The arena address is 702 W College Avenue Normal, Illinois 61761.

How do I get to CEFCU Arena?

CEFCU Arena is at the corner of College Ave., and Main St., two miles south of exit 165.

From I-55, take exit 165, U.S. 51-South Main St., south to College Ave.

From I-39, exit at I-55 east, and the first exit is 165.

From I-74, follow I-55 North to exit 165. From the airport, turn left on Empire (Rt. 9) for approximately two miles, right on Veteran's Parkway for approximately four miles, left on College Ave., for approximately six miles.

Where are the concession stands located?

3 concessions stands can be found on the main concourse of CEFCU Arena. Dippin Dots is located near the East entrance, and Papa Johns is located near the South entrance.

Where are restrooms located?

Men's and women's restrooms can be found throughout the concourse.

Where are baby changing stations located?

There are baby changing stations located in the restrooms in the concourse level.

A breast feeding privacy area is available in the First Aid Office in 224 behind section 107 on the main concourse.

Where is First Aid located?

EMTs will be on-site for all basketball games; First Aid can be found in Room 224, behind section 107. If you or someone around you needs medical assistance, alert the nearest usher or event staff member.

Where is Lost and Found located?

All lost and found items can be found in the First Aid office located in room 224. After game day all items of value will be relocated to 150 CEFCU Arena or the Illinois State University Police Department.

Where is an ATM located?

An ATM is available for the convenience of all guests located at the East Entrance

Who do I call if I have questions?

Athletics Ticket Office: 309-438-8000

Athletics Administration: 309-438-2000

Weisbecker Scholarship Fund: 309-438-3803

Illinois State University Police: 309-438-8631

CEFCU Arena Event Rentals: 309-438-0080

Is there a map of the facility?

To see the CEFCU Arena map click [here](#).

SEATING SECTIONS

How do I know where to sit?

For each session, each team will have a designated seating section. When you arrive, guest services staff will be able to direct you to the appropriate area. There will also be signage posted around the concourse with each school's fan and student seating sections.

There will also be designated sections for each school's student section.

What should I do if my team's game hasn't started yet?

If the game before yours is still going on, please sit at the top of your designated seating section to allow the current team's fans to finish watching their game and exit the arena safely.

PROGRAMS AND MERCHANDISE

Where do I get a program?

All game programs for the 2026 IHSA Girls Basketball State Finals will be DIGITAL. There will be QR codes posted around the concourse to allow fans to quickly access the programs.

Where can I purchase IHSA Girls Basketball State Finals gear?

Minerva is the official supplier of IHSA Girls Basketball State Finals gear. They will have items available for sale on the South end of concourse behind sections 110-111.

ARENA MAP

